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# BUSINESS PROCESS REENGINEERING

16-17 Dec 2022

Le Quadri Hotel, UCSI Cheras,  
Kuala Lumpur



Your Trainer  
**Luciano  
Pezzota**  
*Expert in BPR*

## COURSE OVERVIEW

In today's highly competitive environment, many organizations are undergoing major changes in their structure and management.

As a result, businesses are undertaking Business Process Reengineering (BPR) to bring much-needed innovations to outdated business processes.

BPR involves fundamentally rethinking and radically redesigning business processes to achieve dramatic improvements in key contemporary metrics such as cost, quality, service, and speed.

**Many famous companies have transformed their businesses through BPR initiatives. So, why don't you?**

## LEARNING OUTCOMES



Understand an integrated approach to transform business processes



Understand process redesign / reengineering



Critical thinking skills, conceptual knowledge and best practice techniques

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